



Customer Case
Ready for the future of working.

Orange
Cyberdefense

CASE
STORY



A photograph of a modern reception desk at Orange Cyberdefense. The desk is white and features a tablet on a stand displaying a 'Welcome!' screen with 'SIGN IN' and 'SIGN OUT' buttons. To the right of the tablet is a small vase with white flowers and a bottle of hand sanitizer. In the background, a large black sign with the 'Orange Cyberdefense' logo is illuminated. The scene is set in a bright, modern office environment with large windows on the left.

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‘Everyone organises their workweek flexibly. That is why GoBright’s room- and desk booking solutions are useful.’

Veerle Claes, Executive Assistant at Orange Cyberdefense

A New Way of Working

The Challenge

In the wake of Covid-19, Orange Cyberdefense moved to a new office, where they had the opportunity to adapt their office environment to the new requirements of the new way of working. Orange Cyberdefense sees the new office as a social meeting hub that better connects colleagues with each other.

The employees enjoy a scenic view across forests and water. The beating heart of the new building is the fourth floor, which they have designed as a 'marketplace'. The perfect place for people to have lunch, socialise, consult each other, or relax with a pinball machine or darts.

'Now that the Covid-19 lockdown is over, we can finally go back to the office. Some colleagues like to work at the office fulltime, others still partly at home. Everyone organises their workweek flexibly. That is why it is useful that we can reserve our desks or rooms in advance via the GoBright App or Online Portal' says Veerle Claes, Executive Assistant at Orange Cyberdefense.



38

Desk Licences



7

Room Licences



1

Visit Licence

Implementing GoBright

Visitor Registration

As an organisation, you want to leave a modern and professional impression on your visitors. A traditional reception with a paper registration list for visitors is no longer reality today. Both the expectations of your customer and privacy legislation require modern solutions for visitor management. With GoBright Visit, a modern [Visitor Registration system](#), you streamline the entire process, from invitation to departure. And you ensure a professional welcome to your visitors, 100% GDPR-proof. Visitors can register themselves completely independently and take a picture for their badge, which will be handed to you by the receptionist. In addition, the system informs the hosts (by e-mail or text message) their visitor is waiting at the reception desk.



SOLUTION

Desk Booking & Room Booking

If the past period has made anything clear to large companies, it is that the 'new way of working' is taking on its own meaning. Remote working has become normal. But the need for personal contact remains. To organise this in a safe way, managers can easily determine the maximum capacity per room (and floor) in the building and grant a safe access to employees with the help of GoBright's [Desk Booking & Room Booking software](#). They can also specify how far in advance employees can reserve a room or a workplace. The employees can easily book their working hours via an app at home or in the office. Just by opening the app and entering the days and locations of their choice. In addition, each floor has an [Interactive Mapping Screen](#) hanging near the entrance.

To cut a long story short: manage the available office capacity in a flexible way and let employees book their own workplace with user-friendly software by GoBright.

About Orange Cyberdefense

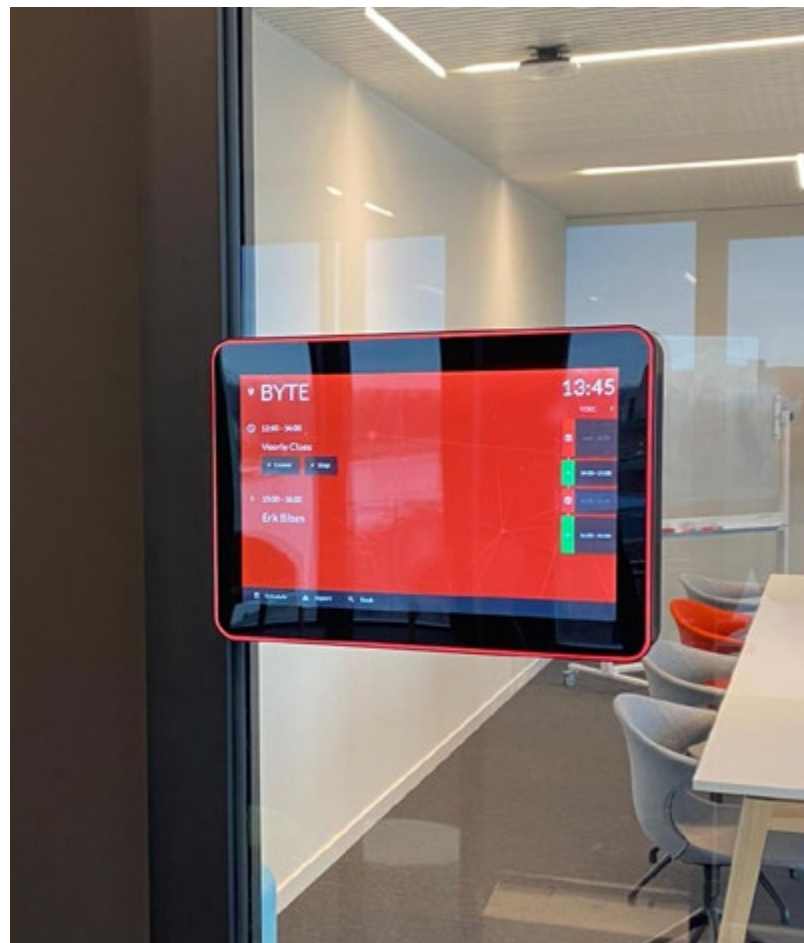
The computer networks of the Antwerp Police Department, the University of Antwerp and the Port of Antwerp are monitored from a striking green tower next to the Albert Canal in Wijnegem. [Orange Cyberdefense](#) counts many renowned customers in the Antwerp Area, such as Digipolis, Antwerp Police Department, University of Antwerp, Port of Antwerp and Heilig Hart Hospital.

Orange Cyberdefense offers managed security, managed threat detection and responsive services from their 16 SOCs, 10 CyberSOCs and 4 CERTs distributed across the world. They proactively manage equipment at customers' premises and prevent downtime. In case of incidents, they offer immediate assistance to get your business back up and running.

Working with BIS Econocom Belux

[Bis Econocom Belux](#) realised the implementation of GoBright Desk Booking, Room Booking and Visitor Registration at Orange Cyberdefense's office. With this implementation, the employees of Orange Cyberdefense are now ready for hybrid working.

Photo credits: [BIS Econocom Belux](#)



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